



Heart



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Connect

Scams

The below organisations can help if you think you've been the victim of a scam, or if you would like to learn more about avoiding scams. Follow the links for information or to contact somebody.

Citizens Advice

If you've been scammed, there are organisations you should report the scam to. Don't feel embarrassed about reporting a scam – scammers are clever and scams can happen to anyone.

Coronavirus - be aware of new scams. It's important you're aware of the many new scams around at the moment because of coronavirus. Scams to look out for include:

- advertising face masks or medical equipment at high prices
- emails or texts pretending to be from the government
- emails offering life insurance against coronavirus
- people knocking at your door and asking for money for charity

Visit the website: [Help and advice](#)

Age UK

We'll help you spot and avoid the latest scams targeting your money. A scammer may try to approach you on your doorstep, by post, over the phone or online. They'll often pretend to be someone they're not, or make misleading offers of services or investments. We offer support through our free advice line on 0800 678 1602. Lines are open 8am-7pm, 365 days a year.

Visit the website: [Help and advice](#)

Which

We explain common phone, postal, doorstep and online scams aimed at older people and give advice on how to protect yourself against them.

Visit the website: [Advice](#)



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Neighbourhood Watch

Age UK reports that 43% of older people – almost five million people aged 65 and over – believe they have been targeted by scammers. Those with dementia are at particular risk. Scams can be committed over the phone, through the post, on the internet or face-to-face, often on the doorstep. We explain how you can protect yourself against scams and how to report them.

Visit the website: [Advice](#)

Friends Against Scams

Friends Against Scams is a National Trading Standards Scams Team initiative which aims to protect and prevent people from becoming victims of scams by empowering people to take a stand against scams. If you would like to become a Friend Against Scams we offer online training.

Visit the website: [Get help or get involved](#)